

Capability Statement

Commercial
Cleaning Services



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Introduction

Welcome to Comclean Australia.

Comclean is a forward-thinking Australian owned, Commercial Cleaning Company which is dedicated to helping our clients thrive in clean and sanitised workspaces.

Established in Brisbane in 2002, the Comclean team deliver a range of cleaning and associated soft services across Australia, for over 850 clients per week.

Utilising the skills of a highly developed management team and a professionally trained cleaning services team, Comclean consistently deliver a high-quality cleaning service tailored to the unique needs of each of our customers, and at a cost-effective price point.

We invite you to **experience the Comclean difference** where personal interaction and attention to detail are at the core of our business, each and every day.





Locations

Comclean Australia delivers services nationally, and our branch offices and service teams are supported by our Head Office located in Brisbane, Queensland.

Areas we service include:

- Brisbane
- Townsville
- Central Queensland
- Gold Coast
- Melbourne
- Sydney
- Hobart
- Adelaide
- Canberra
- Perth
- Darwin



Services

Our vision is to be a global leader in the cleaning industry, renowned for our cutting-edge strategies, exceptional service, and unwavering commitment to our clients' workspaces.

We aspire to set new standards in cleaning excellence, transforming businesses and making a positive impact for the clients we service.

We provide a 24-hour service which is backed by International Standards, guaranteeing that your workspace will be cleaned to industry best practice and with Workplace Health and Safety at the forefront.



- ➔ Commercial Cleaning
- ➔ Carpet & Upholstery Cleaning
- ➔ Industrial Cleaning
- ➔ Window Cleaning
- ➔ External and Carpark Cleaning
- ➔ Pressure Washing
- ➔ Sanitation & High Touchpoint Cleaning
- ➔ Machine Floor Scrubbing
- ➔ Window & glass Cleaning
- ➔ Amenities Supply



Industries

Comclean partners with clients across most industries and sectors including:

- ➔ Commercial Buildings
- ➔ Schools & Universities
- ➔ Medical & Allied Health Services
- ➔ State & Federal Government Buildings
- ➔ Medical & Allied Health Services
- ➔ Transport
- ➔ Retail
- ➔ Industrial
- ➔ Leisure Centres & Gyms
- ➔ Child Care Centres
- ➔ Data Centres
- ➔ Precincts, Venues & Public Areas



Approach

➔ Values

We pride ourselves on developing close working relationships with our clients and many of our contracts have been in place since our foundation in 2002.

➔ Expertise

- Our company employ the best staff available and have a range of subject matter experts across all of the industries and sectors we service.
- Comclean value the Health and Safety of our clients and our teams and use a range of onsite technologies to support our services.
- Our staff are professionally trained, keeping up with industry best practice, and are encouraged to always improve the quality of our services.
- Our services are environmentally friendly and protect the health and wellbeing of the people who visit the sites on which we work.
- Our equipment is state-of-the-art, low decibel and water efficient to ensure no disruption to onsite operations.

➔ Proven Results

- Geo-located time and attendance tracking ensures that our staff are onsite as requested and for the duration required.
- Customised client portals allow for transparent account management and accountability across all levels of our service delivery.
- Compliance reporting and risk management support including regular site audits against KPIs and WHSE.
- Fully trained staff are supported with a range of processes ISO certified for Quality, Environmental and WHSE to ensure that our services are benchmarked against international standards.
- Proactive Senior Managers are regularly onsite to ensure consistent quality of services.



CAUTION
WET FLOOR



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